



# AUSTRALIA DELIVERY SERVICES

## Hilti Customers

Service Level	Typical Delivery Times	Hilti Online	Non-Online
<b>Road</b>			
<b>Standard</b>	Next day in Sydney, Melbourne, Brisbane, and Gold coast 1-7 days for other locations	\$25	\$39
<b>Air priority</b>			
<b>Express Air*</b>	Next business day in cities with airports, 2-5 days for other regional locations	N/A	\$50 up to 5kgs \$70 up to 10kgs Quote above 10kgs
*Hazardous items may be restricted from air delivery services			
<b>Courier / Jobsite delivery (only in select cities)</b>			
<b>Express 4-hour**</b>	Within 4 hours of order	N/A	\$70*** up to 100kgs Quote above 100kgs
**Only available in metro cities (Sydney, Melbourne, Brisbane, Perth, and Adelaide) *** \$70 is the minimum charge for the Express 4-hour service			
<b>Pick up locations</b>			
<b>Click and Collect at Hilti Store</b>	Pick up within 1 hour of order print	No fee	N/A
<b>Ship to Hilti Store</b>	Pick up and order for self- collections at Hilti Store	No fee	No fee
<b>Tool Service delivery</b>			
	<b>Service description</b>		
<b>Tool Fleet Management</b>	Delivery of new and repaired tools (in and out)	No fee	No fee
<b>Repair within no cost period</b>	Standard shipping to and from Tool Service Centre	No fee	No fee
<b>Repair outside no cost period</b>	Standard shipping to and from Tool Service Centre	No fee	\$39/tool

Rates and services subject to change | Effective February 1, 2020 | N/A – Service not available via selected